

### Health Check & Oil Analysis Pricing Sheet 2021/2022

KIT Options	Price	Description
Sample Bottle	\$20.00 each	Address labels and sample registration form provided with bottles**
Individual Oil Analysis Report Interpretation Minimal 15	\$18.00 each	Not a Voith oil analysis program email individual lab report to VTI-RoadService @voith.com for reply.
Sample Bottle & Health Check Upload Minimal 5	\$40.00 each	Address labels and sample registration form provided with bottles. Email individual ALADIN upload files or DIANA recording to VTI-RoadService@voith.com
Health Check Upload Minimal 10	\$34.00 each	Email individual ALADIN upload files or DIANA recording to VTI-RoadService@voith.com
Health Check Provided by the Voith Local Service Provider	0.5 hrs. per unit	Cost will be according to travel distance and local Voith Service Provider labor rate.

\*\* The price of the sample kit does not include shipping to the lab. If a customer is using a probe type sampling port an additional kit will be required to use that port with the sample bottle. The part number for the kit is 304017852 and is available for a minimal cost.

**Oil analysis sample bottle must be filled out with the following information: (see separate document on registration)**

I. Complete slip that goes on the sample bottle

1. Fill in the customer information.
2. Enter transmission serial number.
3. Enter date sample taken.
4. Enter mileage from unit under unit miles
5. Check box if, ATF has been changed, if filter has been change.
6. Check box Transmission under sample point.
7. Attach label to bottle making sure not to cover up bar code.
8. Place sample bottle in black shipping bottle.

II. Complete Account registration form

- Complete customer information at the top of the form. Make sure to check the E-mail and English options.
- Complete Component registration section
  1. Enter transmission serial number.
  2. Enter full VIN number of the bus.
  3. Check Transmission check box.
  4. Check relevant check box as to transmission model.
  5. Enter ATF manufacturer.
  6. Enter ATF product name.
  7. Ignore Lube grade.
  8. Filter is full flow.
  9. Ignore micron rating.
  10. Sump capacity is 27 quarts.
  11. Filter brand is Voith.

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#### **ALADIN upload or DIANA recording file saving format.**

1. Using a laptop or desktop computer, using the Voith diagnostic interface, connected to the bus Voith communication port, open the Voith diagnostic program using ALADIN program or DIANA recording
2. Activate communication with the Voith diagnostic program
3. Make a upload or a 10 second recording.
4. Thru windows explorer, please format file with Unit# \_ Transmission Serial Number \_ Mileage. Note make sure you leave the file extension (.ecu or d5m) at the end of editing.
5. Email file to VTI-RoadService@voith.com referencing your order number.
6. Response will be given with 5 working days.

#### **Limitation of liability**

DIWA Oil Analysis will be carried out in accordance with the recognised technical regulations taking into account the latest state of technology in the manner which is customary at Voith Turbo.

Voith Turbo grants no warranty for the correctness or accuracy of the analysis reports or recommendations made by Voith or any employee of Voith. Use of DIWA Oil Analysis shall not be considered to reinstate the warranty period for the DIWA automatic transmission. Voith Turbo shall not be liable in any way for the recommendations made by the DIWA Oil Analysis program or those affiliated with the program. Voith Turbo will not be held liable in any manner for a customer's actions or lack thereof with regard to the customer's transmission.

Without limiting the generality of the foregoing, Voith specifically disclaims any liability for property damages, penalties, special or punitive damages, damages for lost profits or revenues, loss of use of products or any associated equipment, cost of capital, facilities or services, down-time, shut-down or slow-down, costs spoilage of material or for any other types of economic losses. Voith shall not be liable for and specifically disclaims all consequential, contingent, incidental, punitive and exemplary damages whatsoever. Voith warranties and conditions as stated above are exclusive and in lieu of all other express and implied warranties and condition what so ever, including but not limited to the implied warranties and conditions of merchantability and fitness for a particular purpose.

Voith Turbo may take copies for its files of written or electronic documents which are provided to Voith Turbo or those participating in the DIWA Oil Analysis program for inspection or to administer any aspect of the warranty program.

All documents and information which one of the Parties makes accessible to the other under DIWA Oil Analysis program should only be used for processing of oil analysis results and should be treated as confidential and must not be disseminated to third parties. Voith Turbo preserves the right to use examination results anonymously.